# **City of Detroit**

**Revenue Enhancement** 

**December 19, 2012** 



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		Total	\$ 5	50.2	\$ 11.3



(1) Represents one-time proceeds. Enhancement of future collections is expected as a result of these initiatives.

### I. Income tax



#### INCOME TAX REVENUE ENHANCEMENT

# Collection from non-filers

- · Business non-filers Cross referencing with IRS data
- •Individual non-filers Cross referencing with IRS and State data

## Data integrity & process improvement

- Tax Analyzer working with Compuware and Chase to automate data collection within TAS, the current tax system
- Reporting tools developing internal tracking mechanism and system generated reporting

#### New income tax system

- Current system no longer supported by manufacturer
- New system will be more stable and efficient and allow for expanded automated processing
  - Integration with Chase records, E-filing capability, discovery and compliance reporting capability

# Proposed Inter-local tax processing project

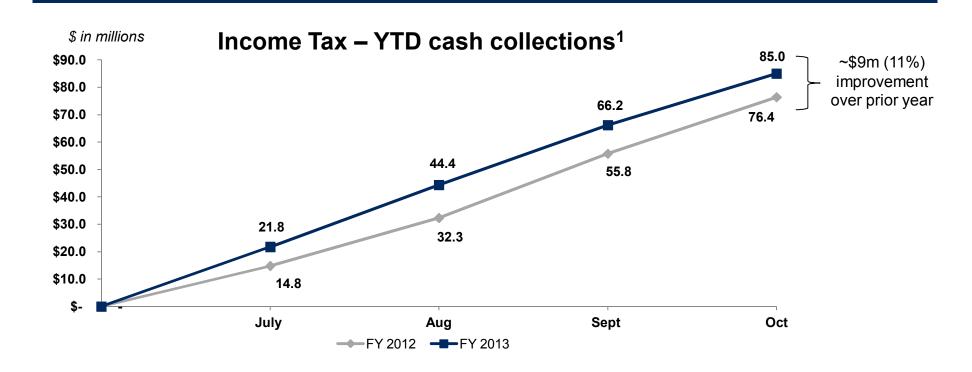
- Align the processing of returns (data and images) in a manner uniform to the other MI cities that impose an income tax
- •Adoption of the 2014 CF (Individual Common Form used by other MI cities)
- Chase to provide joint processing of City Income Tax returns with Flint, Grand Rapids, Lansing and possibly Battle Creek

#### Economic improvement

- •Unemployment rate has declined resulting in growing income tax base
- Businesses relocating and expanding in Detroit contribute to growing tax base
- Corporate income tax rate has been increased from 1% to 2%



#### **INCREASED 2012 INCOME TAX CASH COLLECTIONS**



#### \$ in millions

Income tax	FY	2012	FY	2013	 ſοY	YoY
July	\$	14.8	\$	21.8	\$ 7.0	47%
August		17.5		22.6	5.1	29%
September		23.4		21.9	(1.6)	- <b>7</b> %
October		20.6		18.8	(1.9)	-9%
YTD	\$	76.4	\$	85.0	\$ 8.6	11%



<sup>1.</sup> Data based on preliminary cash receipts data; subject to further review and reconciliation

# II. Buildings, Safety Engineering, & Environmental Department (BSEED)



#### **BSEED REVENUE ENHANCEMENT**

Collection effort

•Fees are no longer waived based on statute of limitation or change of ownership

Billing improvement

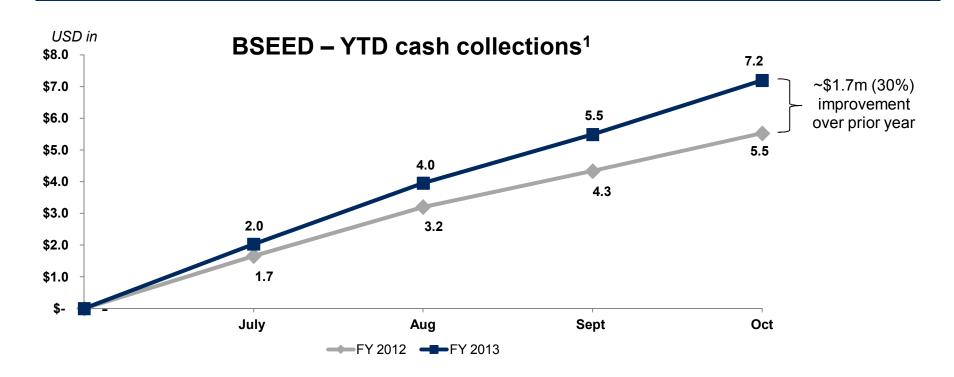
•Focused effort to bill in a timely fashion has reduced A/R aging

**Enforcement activities** 

- •Partnering with other agencies for collaborative code enforcement activity
- •Starting Inspectors from the field and increasing number of billable inspections
- •Increase in the number of show cause hearings for non-compliance
- •Disallowing subsequent permits for contractors and businesses with outstanding past due receivables until past debts are satisfied
- •Increase in number of citations for cease and desist vacate orders issued



#### **INCREASED 2012 BSEED CASH COLLECTIONS**



\$ in millions

BSEED	FY	2012	FY	2013	Y	oY_	%
July	\$	1.7	\$	2.0	\$	0.4	22%
August		1.5		1.9		0.4	25%
September		1.1		1.5		0.4	35%
October		1.2		1.7		0.5	44%
YTD	\$	5.5	\$	7.2	\$	1.7	30%



<sup>1.</sup> Data based on preliminary cash receipts data; subject to further review and reconciliation

### **III. Tax Amnesty**



#### **TAX AMNESTY PROGRAM**

**Amnesty** 

- The Amnesty program will include delinquent income tax
- Other Amnesty programs are planned for the future
- Programs will be staggered and durations will last 30 days
- The Amnesty program will offer penalty abatements for delinquent debts paid in full during the program

Post Amnesty collections

- Unpaid balances will be referred to an outside collections agency
- · Penalties will be included
- · More aggressive collections activities will be conducted
- · Commercial and individual accounts will be subject to credit reporting

**Amnesty program** 

Expected revenue (~12 months)

Income tax

\$4.0 million



### IV. Other Delinquent A/R Collections



#### **DELINQUENT ACCOUNTS RECEIVABLE COLLECTIONS**

Delinquent collections

- Accounts receivable (A/R) portfolio includes aged miscellaneous receivables from BSEED, Fire, DAH, EMS, and Parking
- Total A/R owned will be aggregated for commercial and individual accounts
- · All accounts will be subject to credit reporting

Delinquent A/R	Expected revenue (~12 months)
Property tax	\$2.0 million
Parking judgments	\$2.0 million
Miscellaneous receivables	\$10.0 million



### V. Fire Marshal



#### FIRE MARSHAL REVENUE ENHANCEMENT

Aggregate invoice billing

- · 2-phased billing of customers for prior periods
- Initial mailing occurred in September 2012
- · Final mailing anticipated by March 2013
- Coordinated between Fire, Finance and ITS departments

New operational system

- · New system will afford automated processing
- More efficient operations enhances Fire Marshal revenue-generating activities

**Estimated annual impact** 

\$2.5 million



### VI. Airport



#### AIRPORT REVENUE ENHANCEMENT

Legal recourse for delinquent customers

- Reviewed contract/lease of each delinquent customer
- Actionable delinquent accounts transferred to Law department for legal action
- Non-actionable delinquent accounts will be sent to collection or transferred to Law for potential legal recourse

Timely current billing

• Current customers are invoiced timely to mitigate future collection risk

**Estimated annual impact** 

\$300,000



**VII. Department of Public Works (DPW)** 



#### **DPW REVENUE ENHANCEMENT**

Delinquent solid waste fee collection

- Focus on collecting delinquent solid waste fees that:
  - Remain uncollected and within the statute of limitations after cycling through the Wayne County delinquent property tax bill process
  - Are voluntarily excluded from delinquent property tax bill by certain customers
  - Are held by tax-exempt organizations not involved in the Wayne County process
- Fees identified in this process will be actively collected or referred to Law for potential legal recourse

Improve pre-delinquency collection efforts

 Evaluate options to enhance the collection rate of the solid waste fee prior to delinquency

**Estimated annual impact** 

\$1.5 million



### **VIII. Asset Sales**



#### **ASSET SALES REVENUE ENHANCEMENT**

Veterans Memorial building

- Sale of Veterans Memorial building to UAW/Ford at negotiated sale price
- The City would retain control of green space adjacent to building and Jefferson Ave to ensure continuity with Hart Plaza
- UAW/Ford would assume responsibility for maintenance of adjoining infrastructure and electrical equipment
- Current status: an environmental study must be performed before the sale of the building

Other pending assets sales

• The City is working on the sale of several additional City-owned assets

Asset sale

Sale proceeds (General Fund)

**Veterans Memorial building** 

\$4.0 million

Other

~\$3.2 million



### **IX. Medicaid Expense Recovery**



#### MEDICAID EXPENSE RECOVERY

Work with Institute for Population Health (IPH) staff to assist with recovery of Medicaid expenses

- Work with Health and Wellness Department and IPH to justify the recovery of Medicaid costs not yet reimbursed by the State
  - Includes FY 2008 through FY 2012
- History: Upon previous submission of Medicaid cost reports, the State claimed lack of documentation
- Current status: IPH will assist Health and Wellness Department to perform recovery activities for a portion of the proceeds

Medicaid recovery activity	Estimated net funds to City
Revised reports (FY08 – FY10)	\$3.5 million
New reports (FY11 – FY12)	3.0 million
Bill for unbilled procedures	0.5 million
Total	\$7.0 million
Collection rate (est.)	50.0%
Estimated net funds	\$3.5 million



### X. Towing/Impound



#### ABANDONED VEHICLE TOWING/IMPOUND

Abandoned vehicles sold for scrap

- The City will take over control of the impound lot and sale of abandoned vehicles (sold for scrap)
- Estimated volume of approximately 10,000 vehicles per year

Total revenues (est.) \$2.0 million

Total expenses (est.) 0.8 million

Net income (loss) \$1.2 million



### **XI. Other Initiatives**



#### **OTHER INITIATIVES**

### Payroll & benefits services

- Managed service provider
- Expected to reduce processing cost per paycheck from \$62 to \$18, in line with the public sector average
- · Allows for uniformed officers to shift focus back to Public Safety
- · Increased efficiency, service levels, and reporting capability

### Dependent verification audit

- City recently selected Aon Hewitt to conduct a dependent eligibility audit
- Objective is to identify all non-qualifying dependents to be removed from group insurance plans (medical, dental, vision)
- Dependent audit will cost the City \$186K and the estimated savings is approximately \$5-7 million
- Set to commence in January 2013 and to be complete by June 2013
- Initial amnesty phase has been initiated with the current health care plan open enrollment to drive voluntary compliance beginning January 1, 2013

### Worker's compensation audit

- Third-party to perform a Workers Compensation Fraud Audit of the Workers Compensation program and the alternate benefit program
- Should include a review of open indemnity claims, approximately 45%-50% of the open claims percent
- Review of all relevant parties, including claimants, witnesses, physicians, and legal counsel
- · Workers Compensation process improvement review
- Set to commence in January 2013



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